



RNID typetalk

ScreenPhone

Making a call

1. Do not pick up handset, press "18001" button and dial the FULL telephone number you wish to call
2. Pick up handset - you will then see - "Wait for go ahead (GA) before pressing V/T button and speaking" then "TXD Dialling, TXD Ringing, TXD Operator Connected pls wait .."
3. When you see Call Connected GA you are connected to the Operator and the person you have called
4. Press the V/T button - wait 2 seconds then speak (TEXT displayed in the bottom right of the screen will change to VOICE)
5. When you have finished speaking, say Go Ahead (GA) and press V/T button (VOICE displayed in the bottom right of the screen will change to TEXT)
6. After a short pause, the Operator will type the other person's reply
7. To end the call, replace handset

Note: Each time you wish to speak follow steps 4 and 5

Please refer to page 55 in the instruction manual for information on storing and retrieving phone numbers in the phone book

After hanging up, text will remain on your screen for approx 30 seconds. To clear screen press C button or lift up and replace handset.



Text user prefix 18001
Hearing user prefix 18002
Emergency 18000



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Receiving a call

1. Pick up handset when phone rings/light flashes
2. Press V/T button (VOICE displayed in the bottom right of the screen will change to TEXT)
3. You will then see - "Wait for go ahead (GA) before pressing V/T button and speaking" then "TXD Call via Text Direct, TXD Operator Connected pls wait ...then the operator will type what the caller says followed by GA "
4. Press the V/T button - wait 2 seconds then speak (TEXT displayed in the bottom right of the screen will change to VOICE)
5. When you have finished speaking, say Go Ahead (GA) and press V/T button (VOICE displayed in the bottom right of the screen will change to TEXT)
6. After a short pause the operator will type back the reply
7. To end the call replace handset

Note: Each time you speak, follow steps 4 and 5

After hanging up, text will remain on your screen for approx 30 seconds. To clear screen press C button or lift up and replace handset.

For further help and advice

Customer Support (Text) - 18001 0800 500 888

Customer Support (Hearing) - 0800 7311 888

Switchboard - 0151 709 9494

Fax - 0151 709 8119

email - helpline@rnid-typetalk.org.uk

Website - www.typetalk.org

Registered Charity No: 207720

In an Emergency dial 18000

Text user prefix - 18001

Hearing user prefix - 18002

Text users calling from abroad - +44 151 494 1260

Hearing users calling from abroad - +44 151 494 2022

Available in large print and braille

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